

## Pala Casino Spa Resort

PMB 40

35008 Pala Temecula Road

Pala, CA 92059-0040



**Please select one of the following Delivery Options:**

Mail

☐

E-Mail

☐

Dear Valued Guest,

As required by Federal legislation, as well as considering our guests' best interest, prior to releasing any financial information we must receive written approval from the owner of the account which we maintain. This letter will serve to fulfill the requirement to send, in written form, the information requested by the account holder.

We will not provide information associated to a spouse, family member, relative, friend and/or other account, without written approval from the **account** holder.

Please complete the lower portion of this document, including information to be released, signature, and date. This form will serve as a waiver for the release of information only to the person listed below.

All information will be mailed or e-mailed.

**Please ensure all information is legible to avoid any delays in receiving the requested information.**

Print Name: \_\_\_\_\_ Last 4 digits of SSN: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Player No: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

\*Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Requested Information:**

Specify year(s) \_\_\_\_\_

\*The signature above releases Pala Casino Spa & Resort (PCSR) from all liability. By entering my name in the signature field, I hereby represent, warrant, and agree that all information provided herein is true and correct, that I am the person for whom I am requesting account information.

Please allow up to 7-10 business days to process the request. PCSR will not be held responsible for misdirected account information and/or reports.

**Please return this form via email to**  
**[winloss@palacasino.com](mailto:winloss@palacasino.com)**

# FREQUENTLY ASKED QUESTIONS

**Q. What is the Win/Loss Statement?**

**A. The Win/Loss Statement is a report of your accumulated recorded play activity while using your Pala Privileges card. This statement reports all wins and/or losses that were recorded while using your Pala Privileges card.**

**Q. Is it possible to obtain a statement of just winnings or just losses?**

**A. No, because the totals are an accumulation of all your recorded play, the totals cannot be separated.**

**Q. Is it possible to obtain a statement showing total played in and total paid out?**

**A. No. Pala Casino Spa & Resort does not provide this information. The IRS recommends keeping a diary of your gaming activity with such pertinent information as dates, slot machine or table numbers, jackpots, and total wins and losses.**

**Q. Is it possible to obtain a statement that shows only my last visit, or any specific visit?**

**A. No. Pala Casino Spa & Resort will only prepare a yearly statement for a previous year.**

**Q. What is the difference between the W-2G and the Win/Loss Statement?**

**A. The W-2G is a tax record of the taxable jackpot amount being reported to the IRS as gambling income. The Win/Loss Statement is play activity recorded on your Pala Privileges card that may be of assistance with your taxes.**

**Q. Do I report the Win/Loss amount on my Win/Loss Statement to the IRS?**

**A. No. The W-2G amounts are what must be reported to the IRS as gambling income. The Win/Loss Statement amounts are only an estimate of your play activity based on Pala Privilege card use, and may be of assistance with your taxes.**

**Q. Do all slot machine jackpots get reported to the IRS?**

**A. Only slot machine jackpots of \$1,200.00 or greater require the preparation of a W-2G, and are reported to the IRS.**

**Q. If I lost or misplaced the W-2G given to me when I won my Jackpot, can I get a replacement?**

**A. No. However, you may contact Pala Casino Spa & Resort and request a W-2G report for the appropriate tax year.**